

Introduction to Cybersecurity Infrastructure Security Agency (CISA) & Resilience Resources

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Cybersecurity Infrastructure Security Agency Region 4

Alabama | Florida | Georgia | Kentucky | Mississippi | North Carolina | South
Carolina | Tennessee





Cybersecurity and Infrastructure Security Agency (CISA)

VISION

A secure and resilient critical infrastructure for the American people.

MISSION

Lead the National effort to understand and manage cyber and physical risk to our critical infrastructure.



Cybersecurity and Infrastructure Security Agency (CISA)

CISA is the Nation's lead civilian cybersecurity agency and the national coordinator for critical infrastructure security and resilience efforts.

We work with partners to:

DEFEND TODAY and SECURE TOMORROW

Who We Are

CISA works with public sector, private sector, and government partners to share information, build greater trust, and lead the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.



FEDERAL NETWORK
PROTECTION



PROACTIVE CYBER
PROTECTION



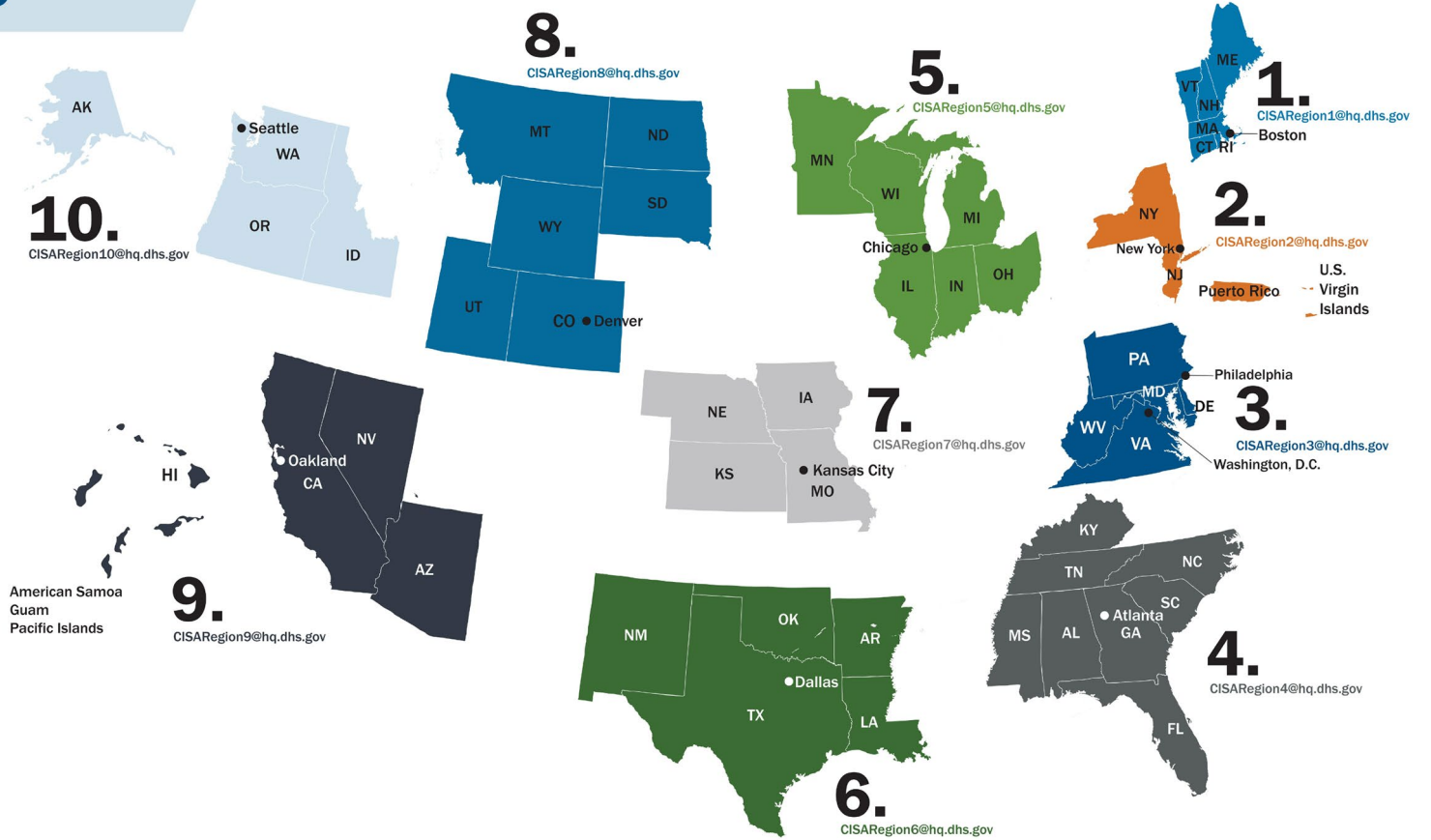
INFRASTRUCTURE
RESILIENCE &
FIELD OPERATIONS



EMERGENCY
COMMUNICATIONS

CISA Regions

- 1 Boston, MA
- 2 New York, NY
- 3 Philadelphia, PA
- 4 Atlanta, GA
- 5 Chicago, IL
- 6 Irving, TX
- 7 Kansas City, MO
- 8 Lakewood, CO
- 9 Oakland, CA
- 10 Seattle, WA
- CS Pensacola, FL


















The Significance of Critical Infrastructure

Critical infrastructure refers to the assets, systems, and networks, whether physical or cyber, so vital to the Nation that their incapacitation or destruction would have a debilitating effect on **national security, the economy, public health or safety, and our way of life.**



16 Critical Infrastructure Sectors & Corresponding Sector-Specific Agencies

| | | | |
|---|------------|--|-----------------|
|  CHEMICAL | DHS (CISA) |  FINANCIAL | Treasury |
|  COMMERCIAL FACILITIES | DHS (CISA) |  FOOD & AGRICULTURE | USDA & HHS |
|  COMMUNICATIONS | DHS (CISA) |  GOVERNMENT FACILITIES | GSA & DHS (FPS) |
|  CRITICAL MANUFACTURING | DHS (CISA) |  HEALTHCARE & PUBLIC HEALTH | HHS |
|  DAMS | DHS (CISA) |  INFORMATION TECHNOLOGY | DHS (CISA) |
|  DEFENSE INDUSTRIAL BASE | DOD |  NUCLEAR REACTORS, MATERIALS AND WASTE | DHS (CISA) |
|  EMERGENCY SERVICES | DHS (CISA) |  TRANSPORTATIONS SYSTEMS | (TSA & USCG) |
|  ENERGY | DOE |  WATER | EPA |



Today's Risk Landscape

America remains at risk from a variety of threats:

ACTS OF TERRORISM



CYBER ATTACKS



EXTREME WEATHER



PANDEMICS



ACCIDENTS OR TECHNICAL FAILURES



Cyber Security Statistics

600%

The rate that **cybercrime increased** during the COVID-19 pandemic.



\$6 trillion

The **expected 2021 total cost** worldwide of all **cybercrime damages**.

Phishing attacks account for

90%

of all data breaches

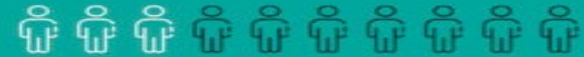


95%

of organizations claim to provide phishing awareness training, but

30%

trained just a portion of their user base



90%

of **healthcare staff** in 2020 did not receive any **updated cyber security training** while working from home due to the COVID-19 pandemic



233 days

The average time financial institutions took to **detect and address data breaches**



Cloudwards



Who's after your data

The Cyber Threat Spectrum

HACKTIVISM



Hackers use computer network exploitation to advance their political or social causes.

CRIME



Individuals and sophisticated criminal enterprises steal personal information and extort victims for financial gain.

INSIDER



Trusted insiders steal proprietary information for personal, financial, and ideological reasons.

ESPIONAGE



Nation-state actors conduct computer intrusions to steal sensitive state secrets and proprietary information from private companies.

TERRORISM



Terrorist groups sabotage the computer systems that operate our critical infrastructure, such as the electric grid.

WARFARE



Nation-state actors sabotage military and critical infrastructure systems to gain an advantage in the event of conflict.



Why they want your data

Common Threat Actors & Motivations

Threat Actor

Cybercriminals



Nation-States



Terrorist Groups



Thrill-seekers



Insider Threats



Hackers



Motivation

Profit

Geopolitical

Ideological Violence

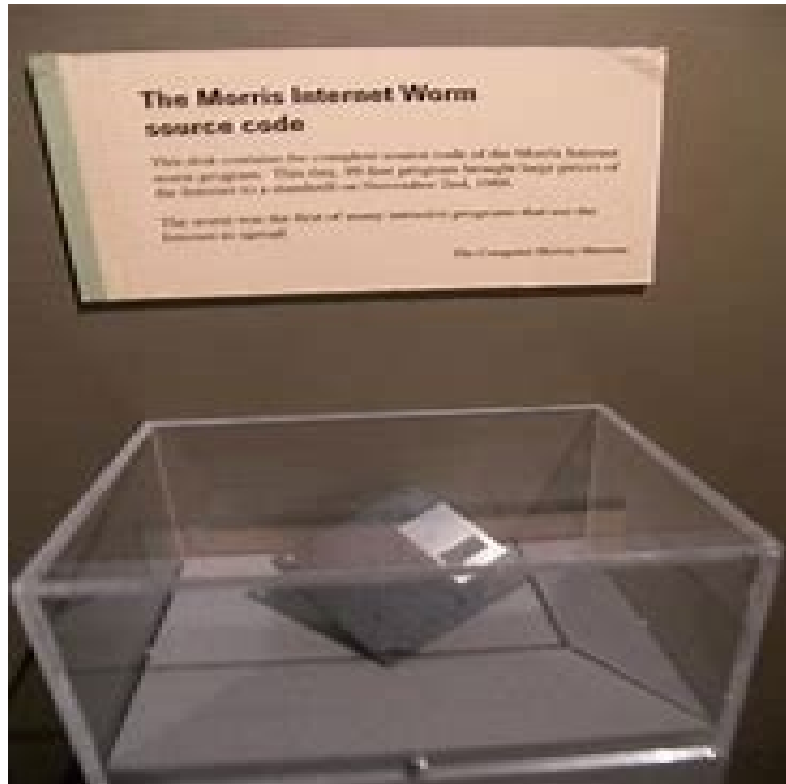
Satisfaction

Discontent

Variable



Threat Actors can be Sophisticated...



But They Don't Always Need To Be

DARKReading

91% Of Cyberattacks Start With A Phishing Email

Phishing remains the number one attack vector, according to a new study that analyzes why users fall for these lures.

The majority of cyberattacks begin with a user clicking on a phishing email. Ever wonder why users continue to fall for phishing emails?

According to a new report from PhishMe that found that 91% of cyberattacks start with a phish, the top reasons people are duped by phishing emails are curiosity (13.7%), fear (13.4%), and urgency (13.2%), followed by reward/recognition, social, entertainment, and opportunity.

"Fear and urgency are a normal part of every day work for many users," says Aaron Higbee, co-founder and CTO of PhishMe. "Most employees are conscientious about losing their jobs due to poor performance and are often driven by deadlines, which leads them to be more susceptible to phishing."

Higbee says PhishMe based [the study](#) on more than 40 million simulation emails by about 1,000 of its customers around the world. The study took place over an 18-month span from January 2015 through July 2016.



| HOT TOPICS | EDITORS' CHOICE |
|---|-----------------|
| Disappearing Act: Dark Reading Caption Contest Winners Marilyn Cohodas, Community Editor, Dark Reading, 3/12/2018 | 2 |
| Microsoft Report Details Different Forms of Cryptominers Kelly Sheridan, Staff Editor, Dark Reading, 3/13/2018 | 2 |
| Who Does What in Cybersecurity at the C-Level Steve Zurier, Freelance Writer, 3/16/2018 | 2 |



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<https://www.darkreading.com/endpoint/91--of-cyberattacks-start-with-a-phishing-email/d/d-id/1327704>

Updates Updates Updates



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ANALYSIS

Zero-days aren't the problem -- patches are

Everyone fears the zero-day exploit. But old, unpatched vulnerabilities still provide the means for malicious hackers to carry out the vast majority of hacks



<https://www.csoonline.com/article/3075830/data-protection/zero-days-arent-the-problem-patches-are.html>

... Most hackers follow the path created by a very few smart ones -- and zero days make up a very small percentage of attacks. It turns out that patching vulnerable software, if implemented consistently, would stop most hackers cold and significantly reduce risk.



With Tools Aimed Directly At You

SHODAN modbus

Exploits Maps

TOTAL RESULTS
470

TOP COUNTRIES

| | |
|---------------|-----|
| Poland | 120 |
| United States | 104 |
| Germany | 69 |

178.237.212.42
Telemark Systems d.o.o.
Added on 2018-04-24 18:48:28 GM
Serbia, Brezane
Details

82.143.181.17
h82-143-181-17-static.e-wro.net.pl
Netia SA
Added on 2018-04-24 15:44:39 GM
Poland, Wroclaw
Details



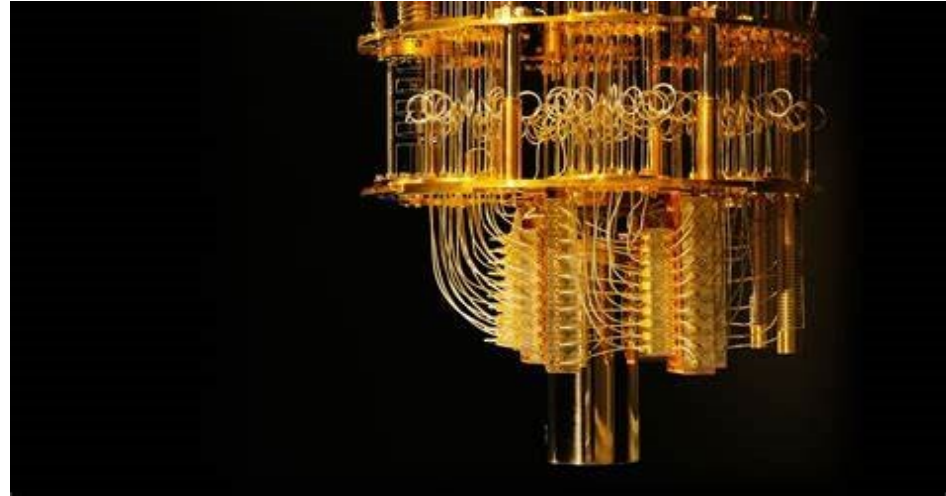
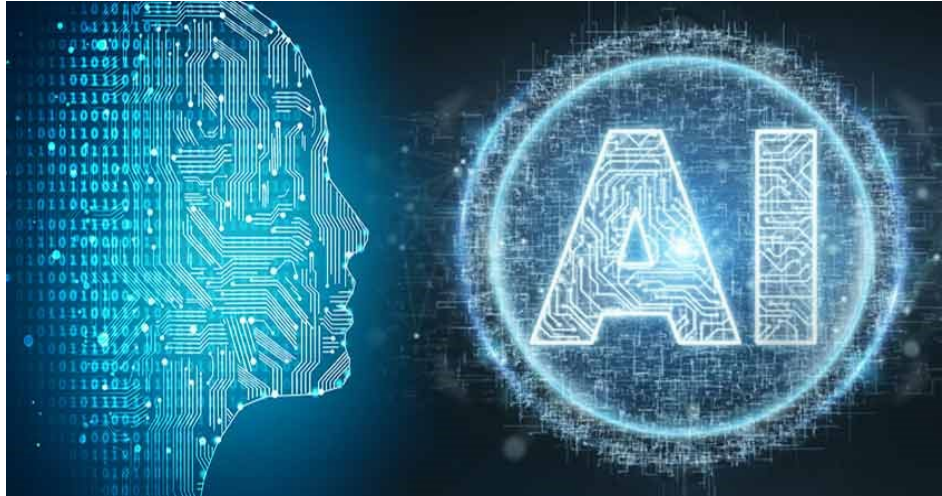
w3af
Web Application Attack and Audit Framework



Against an Expanding Attack Surface



Future Technology



Final Technology



CISA Resources



**STOP
RANSOM
WARE**

CISA provides more than 40 cybersecurity tools and resources for public and private sector stakeholders,



Visit: <https://www.cisa.gov>

Cybersecurity Advisor Program

In support of the CISA mission, Cybersecurity Advisors:

- **Assess:** Evaluate critical infrastructure cyber risk.
- **Promote:** Encourage best practices and risk mitigation strategies.
- **Build:** Initiate, develop capacity, and support cyber communities-of-interest and working groups.
- **Educate:** Inform and raise awareness.
- **Listen:** Collect stakeholder requirements.
- **Coordinate:** Bring together incident support and lessons learned.



Protective Security Advisors

- **Protective Security Advisors (PSA) have five mission areas that directly support the protection of critical infrastructure:**
 - **Plan, coordinate, and conduct security surveys and assessments**
 - **Plan and conduct outreach activities**
 - **Support National Special Security Events (NSSEs) and Special Event Activity Rating (SEAR) events**
 - **Respond to incidents**
 - **Coordinate and support improvised explosive device awareness and risk mitigation training**



Sampling of Cybersecurity Offerings

• Preparedness Activities

- Information / Threat Indicator Sharing
- Cybersecurity Training and Awareness
- Cyber Exercises and “Playbooks”
- National Cyber Awareness System
- Known Exploited Vulnerability Catalog
- Information Products and Recommended Practices
- Cybersecurity Evaluations
 - Cyber Resilience Reviews (CRR™)
 - Cyber Infrastructure Surveys
 - Phishing Campaign Assessment
 - Vulnerability Scanning
 - Risk and Vulnerability Assessments (aka “Pen” Tests)
 - External Dependency Management Reviews
 - Cyber Security Evaluation Tool (CSET™)
 - Validated Architecture Design Review (VADR)

• Response Assistance

- Remote / On-Site Assistance
- Malware Analysis
- Hunt and Incident Response Teams
- Incident Coordination

• Cybersecurity Advisors

- Assessments
- Working group collaboration
- Best Practices private-public
- Incident assistance coordination

• Protective Security Advisors

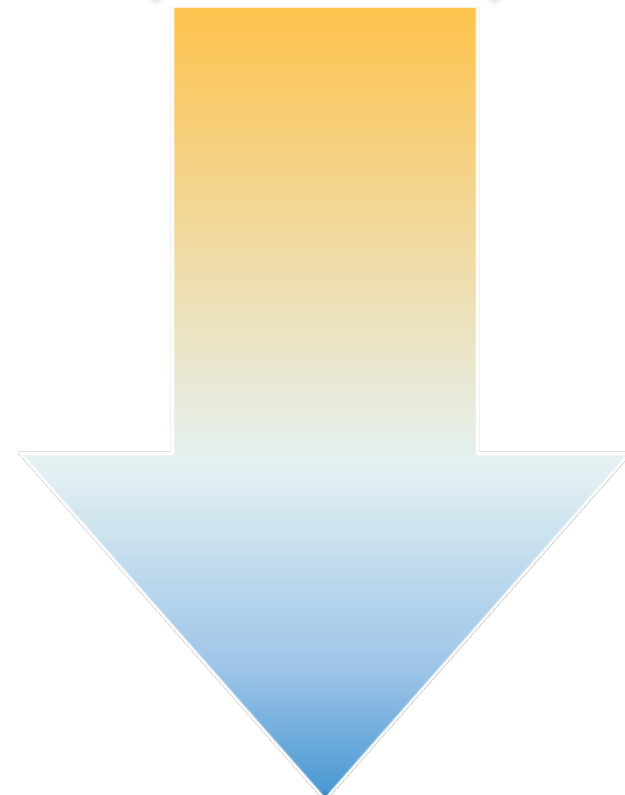
- Assessments
- Incident liaisons between government and private sector
- Support for National Special Security Events



Range of Cybersecurity Assessments

- Cyber Resilience Review (CRR)
- External Dependencies Management (EDM)
- Cyber Infrastructure Survey (CIS)
- Phishing Campaign Assessment (PCA)
- Cyber Tabletop Exercises (CTTX)
- Vulnerability Scanning Service (VSS)
- Web Application Scanning (WAS)
- Remote Penetration Test (RPT)
- Risk & Vulnerability Assessment (RVA)
- Red Team Assessment (RTA)

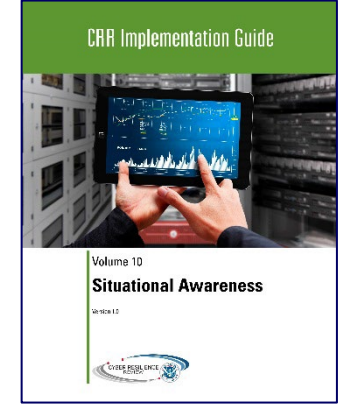
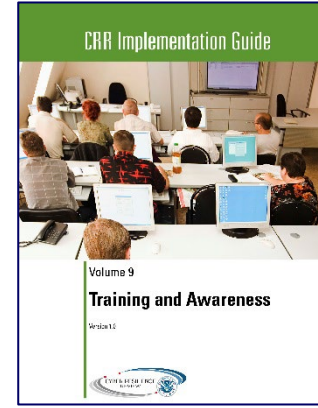
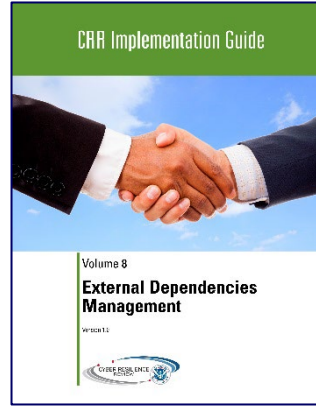
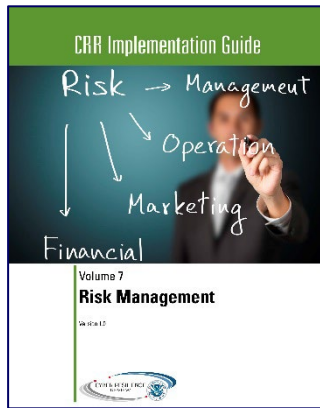
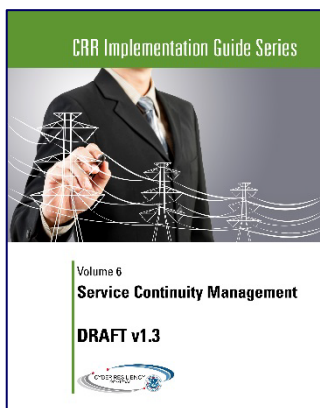
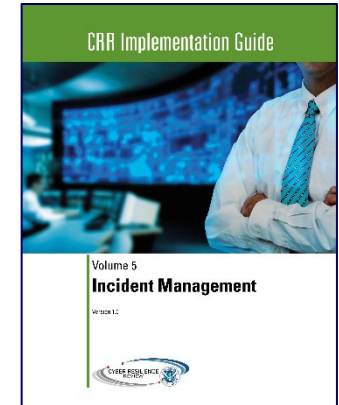
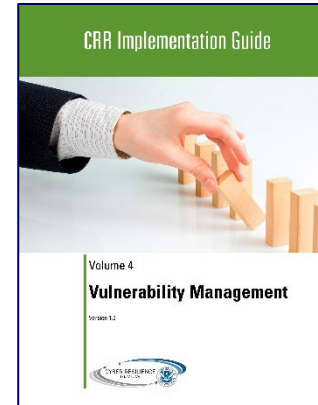
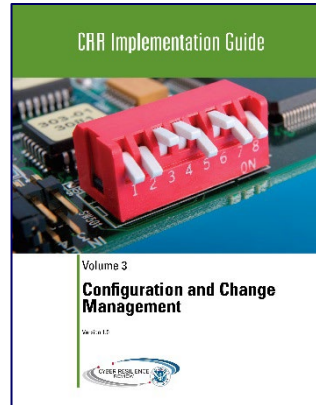
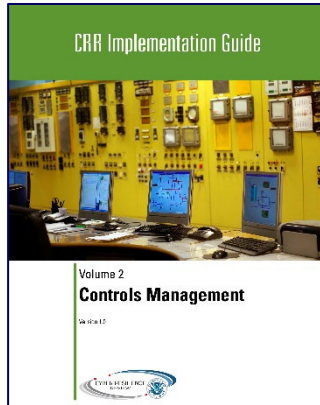
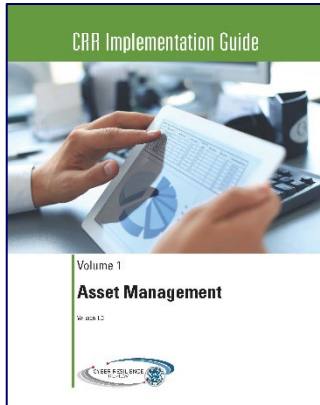
**STRATEGIC
(HIGH-LEVEL)**



**TECHNICAL
(LOW-LEVEL)**

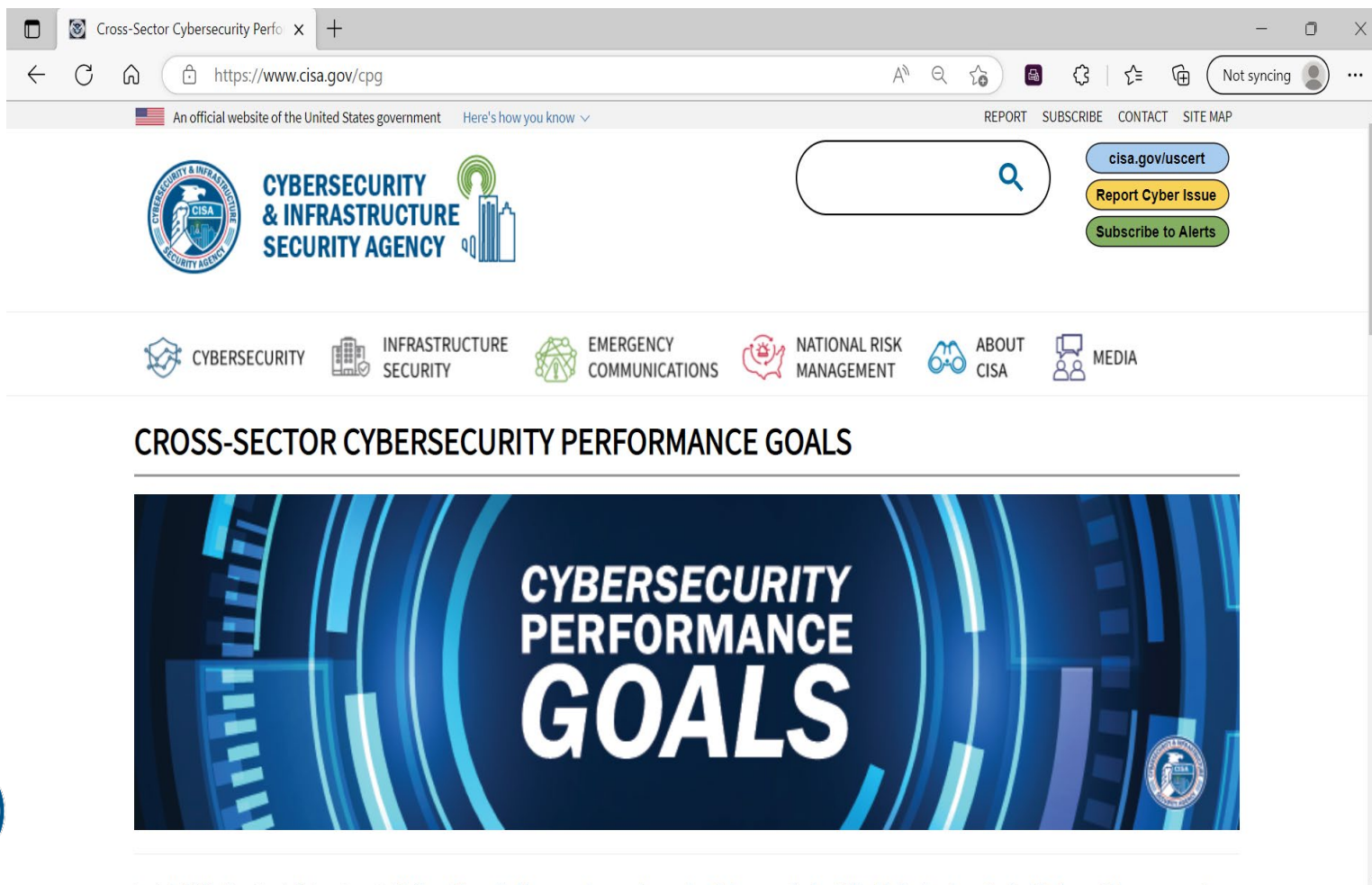


Available Resource Guides



Cybersecurity Performance Goals

Released in 2022, foundation steps to get started on the road to cyber resilience.



The screenshot shows a web browser window displaying the CISA website. The address bar shows <https://www.cisa.gov/cpg>. The page header includes the CISA logo, the text "CYBERSECURITY & INFRASTRUCTURE SECURITY AGENCY", a search bar, and navigation links for "REPORT", "SUBSCRIBE", "CONTACT", and "SITE MAP". Below the header is a navigation menu with icons and labels for "CYBERSECURITY", "INFRASTRUCTURE SECURITY", "EMERGENCY COMMUNICATIONS", "NATIONAL RISK MANAGEMENT", "ABOUT CISA", and "MEDIA". The main content area features a large banner with the text "CYBERSECURITY PERFORMANCE GOALS" in white on a blue background with circular patterns. The CISA logo is visible in the bottom right corner of the banner.



Cyber Exercises and Planning

CISA's National Cyber Exercise and Planning Program develops, conducts, and evaluates cyber exercises and planning activities for state, local, tribal and territorial governments and public and private sector critical infrastructure organizations.

- Cyber Storm Exercise –CISA's flagship national-level biennial exercise
- Exercise Planning and Conduct
- Cyber Exercise Consulting and Subject Expertise Support
- Cyber Planning Support
- Off-the-Shelf Resources

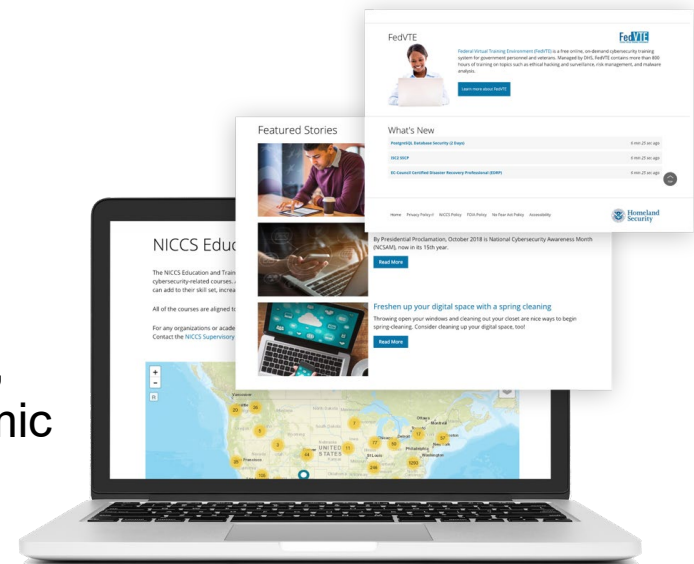


Cybersecurity Training Resources

CISA offers easily accessible education and awareness resources through the National Initiative for Cybersecurity Careers and Studies (NICCS) website.

The NICCS website includes:

- Searchable Training Catalog with 4,400 plus cyber-related courses offered by nationwide cybersecurity educators
- Interactive National Cybersecurity Workforce Framework
- Cybersecurity Program information: FedVTE, Scholarships for Service, Centers for Academic Excellence, and Cyber Competitions
- Tools and resources for cyber managers
- Upcoming cybersecurity events list



For more information, visit [Cybersecurity Training & Exercises | CISA](#)



CISA.GOV



America's Cyber Defense Agency

NATIONAL COORDINATOR FOR CRITICAL INFRASTRUCTURE SECURITY AND RESILIENCE

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OCTOBER 2024 CYBERSECURITY AWARENESS MONTH

CYBERSECURITY AWARENESS MONTH

October 2024 marks the 21st Cybersecurity Awareness Month, and the enduring theme, Secure Our World, reminds us that there are simple steps we can all take to keep our digital

Visit: <https://www.cisa.gov>





Questions? Next Steps?

Contact your local Cybersecurity Advisor!

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Carolina | South Carolina | Tennessee

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